

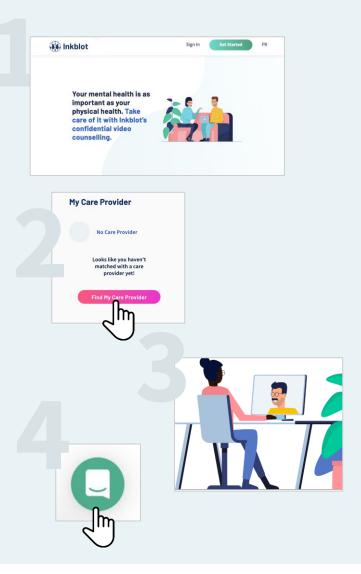
Your virtual Employee and Family Assistance Program

Cintas is pleased to provide Inkblot EAP to support you and your dependents. Inkblot is Canada's first and largest digital EAP provider which offers video counselling delivered on a secure and encrypted platform. Live counselling sessions take place on your smartphone, tablet or laptop. You can make an appointment within 24-48 hours.

This program is completely CONFIDENTIAL, voluntary, and accessible at your convenience. No one at Cintas will know if you or your dependents use this program.

Get started:

- Refer to an email from Inkblot sent to your work email address with a direct link to set up your account or go to www.inkblottherapy.com/cintas_and click on 'Get Started' to register. Dependents can be directed to the URL to register for their own account.
- Once you are logged in, you will have the option of selecting an individual or couples counsellor. Click on Find My Care Provider. You will then complete a short assessment to help match you to an appropriate counsellor. Your first 30 minute individual session is free.
- When it's time for your session, find a quiet place that has good wifi, and start your session.
- If you are having any problems navigating the site, click the live chat green circle in the lower right corner of the screen.





BOOKING FUTURE SESSIONS:

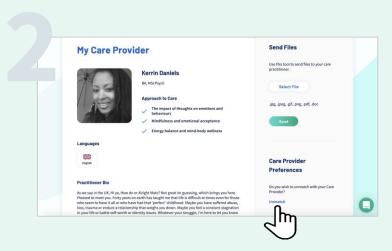
 If you are happy with your selected counsellor, book your next counselling sessions by going to Your Care Provider's calendar and clicking on the date desired to see what appointment times are available. Your first 15 minute consultation is free.

Your next 5 hours of individual and 5 hours of couples counselling is covered. After you have used your 5 hours, subsequent sessions may be reimbursable through your benefits health plan. You will be asked to input your credit card information when booking subsequent sessions and following the session you will be emailed a receipt for reimbursement.

Subsequent counselling sessions in Canada are \$90/hour for an individual or couples session.

2. If you would like to select a different counsellor, go to My Care Provider and click 'unmatch'. You will be asked if you want to reselect from the list of possible counsellor matches, or do the assessment again. You will have another free 15 minute consultation with your new counsellor.





To book any additional services (**legal, financial, career, health or life coaching**), click on the **Additional Services tab** at the top of the Inkblot dashboard.

FOR MORE INFORMATION

If you need help while on the Inkblot site:

- · Use the online chat feature
- Email <u>support@inkblottherapy.com</u>

